

Job Title:	Quality Engineer	Job Category:	Quality
Department/Group:	Operations	Location:	Singapore

Job Description:

We are looking for an experienced Quality Engineering Professional to join our Operations team in Singapore. As a quality engineer, you will assist the Management team develop and drive continuous improvement of our manufacturing partners' Quality management methods and processes to ensure sustainable customer satisfaction with our products and solutions. You will also be a key participant as a voice of the customer to our design and manufacturing teams. This position reports to the Quality Assurance Manager and involves travel where required, primarily in Asia.

Duties:

- Understand field returns/customer experience issues and drive preventive actions at source
- Define and implement relevant Quality metrics, allowing for accurate and efficient identification of improvement areas
- Perform on-site Quality Supplier Audits of OEM/ODM/CMs to qualify suppliers' capability, processes, and control plans.
- Author and manage implementation of the Quality Management Plan and verify compliance to plan.
- Facilitate process or product FMEAs and drive SPC implementations where required.
- Manage safe launch quality during early production ramp.
- Evaluate adequacy of in-process testing, outbound testing and out of box testing to ensure quality upon delivery.
- Monitor and review production quality and drive corrective/preventive actions
- Validate supplier control plans for critical parts, assemblies and processes

Skills/Qualifications:

- Bachelors degree in Engineering/Quality Assurance from an accredited university is a must. Masters or continued education is a plus
- Minimum 5+ years experience in an operational Quality role or similar
- Inkjet Printer Manufacturing experience preferred but we are open to experience in other industry such as medical, automotive and etc.
- Demonstrated experience working with Chinese contract manufacturers with ability to speak and write Mandarin.
- Strategic skills and a demonstrated capacity to interface at all levels of a matrix organization will be required
- Experience working in an organization utilizing Quality standards, ISO 9001, QMS
- Certifications as Lead Assessor, Six-sigma Black/Green Belt, Quality Manager or Reliability Engineer highly preferred
- Manufacturing & supply chain operations experience in Asia
- Experience with Failure Mode Effects Analysis, assembly process documentation, Control plans, mistake proofing and root cause analysis.
- Ability to work independently with little supervision and achieve results effectively
- Needs influencing/teaching skills with the ability to negotiate with top managers in case of conflicts
- Anticipates and is proactive
- Rational/Analytical mindset with ability to analyze processes; to build, coach and steer the implementation of decided processes and KPIs; and to steer their sustainability.