

Job Title:	Senior System Administrator	Job Category:	IT
Department/Group:	QA	Location:	Singapore
<p>Job Purpose:</p> <p>Administration of key infrastructure and systems, provide 2nd/3rd level Technical Support, familiar with Linux System Administration as well as Basic Network Administration</p> <p>Job Description:</p> <p>The role on offer is for an experienced system administrator to join a technical service and support team that deal with system administration, network administration and the management of bespoke hardware and software. The role includes managing remote and local sites.</p> <p>The successful candidate will be multi-skilled, i.e they must be equally comfortable working in Linux environments, have a reasonable understanding of network management and be familiar with technical support processes.</p> <p>The current team is relatively new and there is still much scope for defining operational processes and best current practices. In this respect, it is expected the successful candidate will be able to contribute to the design and implementation of operational workflows.</p> <p>The successful candidate will be trained in the company's technology and processes in Sydney, Australia for several months before returning to Singapore to form part of the local arm of the operation.</p> <p>Responsibilities:</p> <ul style="list-style-type: none"> • Manage, maintain and develop key infrastructure and systems. • Actively contribute to the development of new systems. • Assist in the management and maintenance of SAN devices. • Assist with DB administration tasks • Complete 2/3rd Level Technical support tasks. • Troubleshooting and Vendor Management <ul style="list-style-type: none"> ○ Identification, isolation and resolution of faults and issues. ○ Escalation of identified faults to vendors and ensuring vendors meet SLAs. ○ Responding to, and resolving, user issues and technical support requests. ○ Production of appropriate documentation. • Develop and document support processes • Acceptance test of bespoke hardware and software in readiness for production deployment • Field installation of hardware and software at customer sites • Remote deployment of customised data files to customer production sites <p>Skills/Qualifications:</p> <ul style="list-style-type: none"> • University Degree or equivalent tertiary qualifications mandatory. • Red Hat Enterprise Linux certification (RHCSA or RHCE) preferred, but not essential if candidate has good experience 5+ year experience with System Administration or Technical Support • Excellent problem solving skills • Experience with computer hardware maintenance • Strong interpersonal and communication skills (excellent command of English essential) • Good understanding of IP networking and routing • Motivated and keen to learn • Spoken Mandarin highly regarded 			